STAR 5.0 Noun/Verb Matrix

To view UML sequence diagrams of the STAR 5 Noun/Verb combinations, please visit: http://www.starstandard.org/index.php?n=STARSIGS.XMLSequenceDiagrams

Nouns	Description	Acknowledge	Cancel	Change	Confirm	Get	Process	Respond	Show	Sync	Update	ConfirmBOD
BOD	The Confirm BOD reports on the outcome of processing a BOD.				X							
CreditApplication	The scope of this BOD is to define the Credit Application process for individual consumers apply for vehicle financing through their Dealer.	X					X					
CreditContract	The scope of this BOD is to define the Credit Contract process for individual dealers to submit credit contracts to lenders and for lenders to provide responses.	X					X					
CreditDecision	The scope of this BOD is to define the Credit Decision process for Lenders to provide decision information to Dealers for individual consumers applying for vehicle financing.	X					X					
FinancialStatement	The scope of this BOD is to transmit dealer Financial Statement information. This may include Balance Sheet, Profit and Loss, and any other Financial Statement related information.	X		X			X	X				
InitiativeDownload	The scope of the Initiative Download BOD is to support the daily transmission of up-to-date vehicle initiative information from the OEM to the Dealer.								X	X		X
InitiativeDownloadRetrieval						X						
LaborOperations	The scope of this BOD is to provide real-time access to labor operation data through inquiries and searches. Labor Operations is the task of sending the labor operation information electronically between Dealer and OEM systems.					X			X			
ModelCodes	The scope of this BOD is to provide real-time access to vehicle model code data through inquiries and searches. Model Codes is the task of sending the vehicle model code information electronically between Dealer and OEM systems.					X			X			
PartsInventory	The scope of this BOD is to define the Parts Inventory process of transmitting the dealer's extracted parts inventory file (full, incremental, etc.) to the OEM. NOTE: Although this is the traditional use of the Parts Inventory BOD, this BOD could be used	X					X					
PartsInvoice	The purpose of the Parts Invoice BOD is to transmit (in electronic form) a Parts Invoice from an OEM's order management system to a Dealer's order management system.	X				X	X		X			
PartsLocator	The scope of this BOD is to define the Part Locator process for individual dealers who use either OEM or third party part locator services to locate parts at nearby local dealerships.					X			X			
PartsMaster		X					X					
PartsOrder	The purpose of the Parts Order BOD is to transmit a parts order to a supplier's order management application. The PARTS ORDER is the task of sending the electronic form of a parts order document to a supplier.	X	X	X		X	X	X	X			X
PartsPickList	Parts Pick List is the task of picking parts electronically from a Dealer's electronic parts catalog (EPC) and transmitting it to the dealer management system (DMS).	X					X					
PartsReturn	The scope of this BOD is to define the Parts Return process for individual dealers sending Parts Returns to their OEM. Parts Return is the task of submitting part return information electronically between Dealer and OEM systems.	X					X					
PartsShipment	The purpose of the Parts Shipment BOD is to transmit (in electronic form) a Parts Shipment from an OEM's order management system to a Dealer's order management system.	X				X	X		X			

Nouns	Description	Acknowledge	Cancel	Change	Confirm	Get	Process	Respond	Show	Sync	Update	ConfirmBOD
RepairOrder	The scope of this BOD is to define the Repair Order process for individual consumers who service their automobiles through their OEM's authorized Dealers. The focus is on Dealer and OEM interactions, not third party repair organizations.	X		X		X	X	X	X			
RetailDeliveryReporting	The scope of this BOD is to report the "sale" of a vehicle at the dealership. Retail Delivery Reporting is the task of sending the Retail Delivery Reporting information electronically between Dealer and OE	X	X	X		X	X					X
SalesLead	The scope of this BOD is to define the Sales Lead for individual consumers who purchase/lease automobiles through dealers for vehicle products only.	X		X		X	X					
ServiceAdvisoryReceiptAcknowledgment	The scope of the Service Advisory Receipt Acknowledgment BOD is to send a confirmation to a Dealer from an OEM acknowledging receipt of request for payment for a Warranty Claim. Service Advisory Receipt Acknowledgment is the task of sending the confirmati				X							
ServiceAppointment	The scope of this BOD is to define the Service Appointment for individual consumers who schedule service appointments with their local dealership via the Internet.	X		X		X	X					
ServiceAppointmentAcknowledgment					X							
ServicePlan	The scope of this BOD is to define the Service Plan process of communicating vehicle service plan and maintenance plan, pricing and availability information to the dealer. NOTE: Although this is the traditional use of the Service Plan BOD, this BOD could	X					X					
ServiceProcessingAdvisory	The scope of the Service Processing Advisory BOD is to send an advisory to a Dealer from an OEM on the status of a Warranty Claim submitted to the OEM by the Dealer. Service Processing Advisory is the task of sending the advisory information electronicall	X				X	X		X			
StandardCodes	The scope of this BOD is to transmit Standard Codes information to/from the dealership. Standard Codes is the task of sending the Standards Codes information electronically between Dealer and OEM systems.	X		X		X	X	X	X			
SubscriptionService	The Subscripttion Service BOD defines the transmission of telematics subscription service information to and from the Owner/Operator of a truck, car, etc.	X	X	X		X	X					X
ValidateInitiative	The scope of the Valide Initiative BOD is to is to support the validation of initiatives to be used during the creation or "desking" of a deal when a vehicle is being purchased. This information is sent from the Dealer to the OEM for validation. The OEM w	X					X					
VehicleInventory	The scope of this BOD is to transmit Vehicle Inventory information to the dealership. Vehicle Inventory is the task of sending the Vehicle Inventory information electronically between Dealer and OEM systems.	X		X		X	X	X	X			
VehicleInvoice	The scope of this BOD is to transmit Vehicle Invoice information to the dealership. NOTE: Although this is the traditional use of the Vehicle Invoice, this BOD could be used to send Vehicle Invoice information between any two business parties.			X		X	X	X	X			
VehicleOrder	The scope of this BOD is to support the placement of Vehicle Orders. The BOD supports placing orders to the manufacturer by a dealer, leasing company or other entity and reporting order status to the ordering entity.	X	X	X		X	X	X	X			X
VehicleRemarketing	The scope of this BOD will be to transmit vehicle and advertising data between the remarketing organizations, such as newspapers, used vehicle publications and the internet advertisers. NOTE: Although this is the traditional use of the Vehicle Remarketing	X	X	X		X	X	X	X			X
VehicleServiceHistory	The scope of this BOD is to transmit Vehicle Invoice information to the dealership. Vehicle Invoice is the task of sending the Vehicle Invoice information electronically between Dealer and OEM systems.								X			
VehicleServiceHistoryRetrieval						X						
VehicleSpecifications	The scope of these BODs will be to provide specifications of what options, colors are available for a given model and what options are required. Additionally, option dependencies, conflicts and inclusives could be provided. NOTE: Although this is the trad					X			X			